BOSTON AREA HEALTH CARE TRAFFICKING FRAMEWORK
Last updated 8/23/16

Patient displays warning **signs of trafficking**

Speak with patient alone; if an interpreter is needed, call for interpretation services

Using a trauma informed approach, ask the patient questions to **screen for trafficking**

Suspect or confirmed patient is a survivor of trafficking

Contact Social Work Department (if available)

Assess for safety concerns; consider notifying facility security (depending on institutional policy)

Attend to the patient’s **medical**, **psychological**, and **basic** (e.g., clothing, food, private room) needs

If patient is 18 or older

Conduct an assessment to evaluate patient’s **goals, unique needs** (e.g., mental health, substance use, etc.), and **ability/readiness** to leave situation; provider response to be based on patient needs and requests

If patient is under 18 (or it is suspected that patient is under 18)

File a 51A with **DCF** (with patient present)

[Note: filing a 51A will automatically activate a Multidisciplinary Team (MDT), which includes the Support to End Exploitation Now (SEEN) Case Coordinator, and will notify law enforcement]

Consider contacting the SEEN Case Coordinator directly (especially during regular business hours)

Patient is NOT ready to leave situation and/or NOT interested in additional services

1) Provide anticipatory guidance
2) Give National Human Trafficking Hotline Number (1-888-373-7888)

Patient is interested in additional services

Contact the **National Human Trafficking Resource Center/Hotline** for resource and referral information

Consider a coordinated response to unique factors for trafficking victims, including but not limited to:
* **Substance use** (contact local resources)
* **Specialized services for survivors** (see pg. 2)
* **Mental health** (contact local resources)
* **Shelter/safe house** (see pg. 2)
* Reporting to law enforcement if in line with patient interests (see pg. 2)
* **Evidence collection** if in line with patient interests

For guidance and technical assistance at any point during this process, contact the **National Human Trafficking Hotline** (1-888-373-7888)

Please see the following page for a list of resources and services in the Boston area for survivors of human trafficking.
Please utilize the following resources to assist with screening for and serving survivors of human trafficking.

## NATIONAL HUMAN TRAFFICKING RESOURCE CENTER HOTLINE

<table>
<thead>
<tr>
<th>The National Human Trafficking Resource Center Hotline</th>
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<tbody>
<tr>
<td>Operated by Polaris Project</td>
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<tr>
<td>Toll-free Hotline Number: 1-888-373-7888</td>
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## RESOURCES AND SERVICES IN THE BOSTON AREA

### Support Services for Survivors of Trafficking

#### Acute Services

- **Support to End Exploitation NOW (SEEN)**
  - Serves minors, younger than 18
  - Contact the SEEN Case Coordinator (617-779-2145) or the main line (617-779-2146)

- **Bakhita House** (shelter)
  - Serves women, 18 or older
  - Contact: 781-321-0499 (available 24 hours a day, 7 days a week)

#### Subacute/Longitudinal Services

- **My Life My Choice**
  - Serves minors, ages 12-17
  - Referrals for girls, contact Tina Jolley (617-659-4062)
  - Referrals for boys and transgender youth, contact Beth Niernberg (617-821-3991)

- **The EVA Center**
  - Serves women, 18 or older
  - Contact: 617-779-2133

- **International Institute of New England (IINE)**
  - Serves foreign nationals only (adults/minors)
  - Contact Erin Albright (717-587-2667 or 617-695-9990)

- **AMIRAH** (safe house)
  - Serves women, 18 or older
  - Contact Heather Thornburg (978-338-4494 or 781-462-1758)

- **Roxbury Youthworks, Inc.**
  - Serves youth, through age 24
  1. GIFT Program – serves female youth who are in DCF custody in Boston (referrals must come through DCF) (contact 617-474-2101, ext. 201 for Program Director)
  2. BUILD Program – serves trans and male youth (open referral process) (contact 617-514-6090 for Program Director)

- **Victim Services, U.S. Dept. of Homeland Security**
  - Contact Peter DiMarzio (617-343-6533)

### Health/Medical Services

- **Mass. General Hospital’s Freedom Clinic**
  - Serves survivors age 13 and older
  - For referrals from health care providers, contact Leslie Carabello (617-834-6213)

- **Brigham and Women’s Hospital’s C.A.R.E. Clinic**
  - Serves survivors age 15 or older of sexual assault and trafficking
  - For referrals, contact Annie Lewis O’Conner (617-525-9580)

- **Boston Medical Center’s After Midnight Program**
  - Serves trafficking survivors
  - For referrals, page 617-638-5795, ID #4811

### Law Enforcement

- **Boston Police Dept. (BPD): Human Trafficking Unit**
  - Contact: 617-343-6533 (M-F, 7:30am-4pm)
  - AFTER HOURS: Call 911; an officer will respond and make appropriate referral to BPD investigators (either a member of the Human Trafficking Unit or Sexual Assault Unit) who will respond
  - For general questions, please contact Donna Gavin at donna.gavin@pd.boston.gov

### Legal Services

- **Boston University School of Law Human Trafficking Clinic**

### Policy and Other Resources

- **Commonwealth of Massachusetts Interagency Task Force on Human Trafficking**

For more in-depth information on human trafficking, visit:

- **The Massachusetts Medical Society’s guidebook** on identifying, assessing, and responding to survivors of human trafficking in the health care setting
- **Dept. of Health and Human Services’ Office on Trafficking in Person’s Rescue & Restore Campaign Tool Kits**
- **The Polaris Project’s Comprehensive Human Trafficking Assessment**